

Privacy Policy

Effective from: October 10, 2025

1. Data Controller Information

Name: Raconteur Private Limited Company (Raconteur Zrt.)

Registered seat: 2030 Érd, Kankalin utca 1/a, Hungary

Company registration number: 13 10 041846

Registering authority: Metropolitan Court of Budapest as Company Court

Tax number: 14399451-2-13

Representative: Áron Bence Reményik

E-mail: info@raconteur.agency

Website: <https://raconteur.agency>

Raconteur Zrt. (hereinafter: the “**Company**” or “**Raconteur**”) respects the right of every individual to the protection of their personal data. The Company processes personal data in full compliance with the applicable data protection laws.

Data processing is carried out in accordance with:

- Regulation (EU) 2016/679 of the European Parliament and of the Council (the **GDPR**), and
- Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information (the **Infotv.**).

2. Purpose, Legal Basis and Scope of Data Processing

2.1. Contact Form on the Website

Purpose:

To enable users to contact the Company with inquiries, requests for quotations, or other messages through the contact form available on the website.

Processed data:

- Name
- E-mail address
- Phone number
- Content of the message

Legal basis:

The data subject’s **voluntary consent** (Article 6 (1) (a) GDPR).

Retention period:

Messages are retained for **90 days** after the completion of the communication, unless the correspondence results in a contractual relationship, in which case the retention period is governed by the applicable legal or contractual obligations.

2.2. “Work with us” – Job Application Form

Purpose:

To assess and manage applications submitted for open positions at Raconteur.

Processed data:

- Name
- E-mail address
- Phone number

- CV and any information contained therein

Legal basis:

The data subject's **voluntary consent** (Article 6 (1) (a) GDPR).

Retention period:

Application data are stored for up to **6 months** after the recruitment process is closed, after which they are automatically deleted.

If Raconteur wishes to retain the applicant's data for future opportunities, it will request explicit, separate consent.

3. Data Security and Access

Access to personal data is restricted to authorized personnel of Raconteur only.

Raconteur does **not share, sell, or transfer** personal data to any third party.

The Company ensures the confidentiality, integrity, and availability of all personal data through appropriate **technical and organizational measures** that prevent unauthorized access, alteration, disclosure, or destruction.

4. Data Subject Rights

You have the following rights in connection with your personal data:

- **Right of access:** You may request confirmation of whether we process your personal data and obtain a copy thereof.
- **Right to rectification:** You may request correction or completion of inaccurate or incomplete data.
- **Right to erasure ("right to be forgotten"):** You may request deletion of your personal data where the processing is no longer necessary.
- **Right to restriction of processing:** You may request limitation of data processing under specific circumstances.
- **Right to data portability:** You may request to receive your data in a structured, commonly used format or to have it transmitted to another controller.
- **Right to withdraw consent:** You may withdraw your consent at any time; however, this will not affect the lawfulness of processing prior to withdrawal.

Requests related to the above rights can be sent to **info@raconteur.agency**.

Raconteur will respond to all valid requests within **30 days** of receipt.

5. Remedies and Complaints

If you believe that your personal data have been processed unlawfully, you have the right to lodge a complaint with the supervisory authority:

Hungarian National Authority for Data Protection and Freedom of Information (NAIH)

Address: 1055 Budapest, Falk Miksa utca 9–11., Hungary

Mailing address: 1363 Budapest, Pf. 9.

Telephone: +36 (1) 391-1400

E-mail: ugyfelszolgalat@naih.hu

Website: <https://www.naih.hu>

You may also seek remedy before a competent civil court.

6. Final Provisions

Raconteur reserves the right to amend this Privacy Policy at any time. The current version will always be available on the Company's website.